

Sr UX Designer & Researcher

Chad Rieck

“ As an Interaction Designer, I feel the great responsibility to create sensible and pleasant, even exciting experiences. People matter, so the creation of products and services should reflect that. My background in animation helps me to understand and design for people, and aid in their adventures. ”



EXPERIENCE

GENERAL ASSEMBLY

UX Design Instructor Lead

Jan 2020 - Current

- Instruct & coach students on UX Process, developing their skills in Research, organization and hierarchy of Data, and Visual Design
- Develop lectures and organize panel discussions to continually keep education current and accessible
- Facilitate conflict resolution for design teams

FREELANCE

UX Designer & Illustrator

Dec 2015 - Current

User Experience Consulting and Illustrations for small businesses and health care projects such as

- WorldWide Sax
- Era Living
- Nom Creative
- Flying Colors Shelton

ORACLE CLOUD INFRASTRUCTURE

Sr UX Designer & Researcher

Jun 2017 - Jan 2020

Product Design for the internal tool used to monitor and manage Datacenters and its assets for OCI

- User Research - identify user needs and translate them into a prioritized list of features and upgrades
- Interaction Design - Establish user flows and layouts both individually and collaboratively with team members
- Visual Design - Implement and modify existing UI styles
- Communication - Establish strong relationships with stakeholders and users to encourage the flow of information

GENERAL ASSEMBLY

UX Design Immersive Instructor & Designer in Residence

Jan 2016 - Sept 2016

- Instructed & Coached students on UX Process, developing their skills in Research, organization and hierarchy of Data, and Visual Design
- Managed Client Recruiting for Student Final Projects; mentored teams through application of learned processes and interaction with clients
- Organized Developer/Designer Collaboration Event

XEROX

Quality Assurance Analyst

Dec 2013 - Sept 2015

- Identified individual and team KPI trends
- Collaborated with leadership on coaching strategy
- Coach agents to success through scenarios and personalized execution of policy

EDUCATION

GA

General Assembly

Sept 2015 - Dec 2015

User Experience Design Immersive

AiS

The Art Institute of Seattle

Oct 2006 - Dec 2009

BFA: Media Arts & Animation

CONTACT

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SKILLS

RESEARCH & ANALYSES

Surveys

User Interviews

Contextual Inquiry

Card Sorts

Usability Tests

Task Analyses

Competitive Analysis

Heuristic Evaluation

Persona Creation

User Journeys

Scenarios

Use Cases

User Stories

INFORMATION

ARCHITECTURE

Concept Maps

Site Maps

Navigation Systems

User Flows

DESIGN

Sketches

Wire-frames

Prototypes

UX Specifications

TOOLS

Marvel

Sketch

Photoshop

Illustrator

Adobe XD

InVision

Figma

Axure

After Effects

Premiere Pro